

Steve O Hernandez

Experience

5/08 – Present

Lambda Theta Phi

Miramar, FL

National President / Chief Executive Officer (CEO)

- Responsible for the creation and execution of strategic and marketing plan the entire organization.
- Directly responsible for hiring of support personal and appointment of the Board of Directors.
- Provided direct oversight and allocation of a budget in excess of \$150,000.
- Provided direct oversight of the Board of Directors consisting of 12 Directors and 6 standing and special committees.
- Reported directly to the Board of Trustees of Lambda Theta Phi and provided quarterly reports to the Board of Trustees, the Board of Directors and management.
- Responsible for coordinating operations, marketing and financial decisions in line with the mission of the organization and in adherence to internal policies, state and federal laws.
- Head of a national organization consisting of 120 entities in 27 states.
- Increase revenue by 57%, recruitment by 40% and membership retention by 25% year over year.
- Maintained and upheld the mission of the largest non-profit fraternal organization to facilitate the enrollment and success of minority students within the collegiate arena.

5/08 – Present

Nova Southeastern University

North Miami Beach, FL

Senior Software Engineer (Programmer / Analyst III)

- Developed custom applications to increase efficiency and performance for internal and external use.
- Streamlined operations using business process analysis to define functional requirements.
- Applications built utilizing ASP.NET (VB) 3.5 in the Visual Studio 2008 Professional Development Suite.
- ASP.NET Atlas (AJAX) implemented in all applications to increase user experience and application efficiency with a dynamic user interface (UI).
- Website, user interfaces and portals designed from scratch, utilizing such tools and technologies as CSS, XHTML, Photoshop CS4 and slicing, Dreamweaver CS4 and Flash CS4.
- Reported directly to the Director of Emerging Technologies, a division of the Office of Information and Communications.

6/06 – 5/08

Lambda Theta Phi

Hollywood, FL

National Director of Information Technology / Web Developer

- Created and maintained several event and organizational websites, including design, layout, functionality, programming and database driven applications using ASP.NET, ASP and PHP connected to MySQL, MSSQL and Access databases, including Membership Directory, Request and Response system, a tracking system, etc.
- Oversaw a team of 10 members responsible for IT infrastructure development for the national organization as Project Manager and Team Leader.
- Created policies and procedures for the membership, including training and governance material for over 100 entities in over 27 states.
- Worked in a diverse environment with superiors and coworkers via email, phone and video conferencing.
- Member of the Board of Directors and oversaw daily operations of the operations of the national non-profit entity, in conjunction with 10 other directors and various committees.
- Developed a private member intranet (web accessible) to foster information flow and relationship development.

8/06 – 05/08

Daily Management, Inc.

Weston, FL

Network Administrator

- Maintained diverse network infrastructure of Windows 2000 and 2003 servers, Windows 2000 and XP workstations, Cisco and LinkSYS routers, and a variety of other intricate hardware.
- Network consisted of 35 Windows Server 2000 and 2003 servers, including several Citrix Servers, email and web servers, SQL 2000 server, and over 350 Windows 2000 and XP workstations in 6 states.
- Administered the 8 existing domains and their Active Directories, as well as user privileges.
- Implemented security procedures and feature to ensure network security, such as hardware and software firewalls (ie. FortiGate, etc), virus protection (Symantec, Sunbelt), spam, spyware, etc. using enterprise software.
- Coordinated day-to-day operations, maintenance, monitoring, software installation, protocol configuration, and problem resolution.
- Reported directly to the Director of Information Technology.

5/06 – 1/08

SmartSource, Inc.

South Florida Area

Network and Systems Engineer

- Workstation troubleshoot, installation and calibration: Windows XP, Windows 2000 and Windows 98.
- Windows 2000 and 2003 server installation and calibration based on client specifications.
- Printer maintenance, troubleshooting and installation: HP LaserJet Series, Brother, Canon.
- Cisco VoIP Phone installation and calibration. Network troubleshooting and implementation.
- Projects:
 - ValCom / Grainger: 5/06
 - InSight / VLAX: 6/06 – 1/07
 - InSight / St. Joe Towns and Resorts: 5/06 – 1/07
 - ValCom / Target: 8/06

1/06 – 6/06

FastTrain II, Inc.

Fort Lauderdale, FL

Instructor of Information Technology

- Taught several classes of students, ranging from four to ten students each, covering topics related to becoming a Computer Repair Technician and Network Technician.
- Courses focused on preparation for the CompTIA A+ Hardware, CompTIA A+ Software and the CompTIA Network+ certification examinations.
- Successfully maintained a 75% passing rate for students.
- Designed, planned and implemented curricula, tests, lectures and laboratories where students able to gain practical, hands on, experience.
- Assisted students with personalized attention, after hours tutoring and homework assistance.

10/03 – 12/05

S&R Processing Inc.

Miramar, FL

Vice President / Technology Manager

- Implemented company's network infrastructure, of: ten workstations and three Server03 servers.
- Designed and implemented company's intranet using ASP.NET and provided full documentation.
- Completed hardware and software support for all users, including clients.
- Set up inner-office procedures for optimum workability and efficiency, allowing the company to double its 1st, 2nd and 4th quarter revenues in 2004.
- Managed four to six employees, dictated assignments and projects.
- Assisted the company to reach goals of attaining the greatest market share for out-sourced mortgage processing in the State of Florida, only one year after the founding of the firm.
- Trained new and current personnel with computer systems, website, intranet and company protocol.

8/04 – 2/05

Luxury Yacht Group, LLC

Fort Lauderdale, FL

Web Developer

- Visual Basic .NET web based programming for a multi-million dollar yacht chartering company with four websites servicing over 2000 users a day.
- Responsible for MSSQL 2000 relational database design and implementation, as well as documentation and reporting for all current and future projects.
- Responsible for testing and maintenance of the organization's websites and intranets.
- Created dynamic web pages with client-side and server-side technologies, specifically HTML, ASP.NET, JavaScript, VBScript and SQL relational database interfaces using DreamWeaver as primary development tool, and integrated multimedia components for a dynamic experience.
- Upgraded all ASP 3.0 to ASP.NET 1.0 to ensure a quality end-user experience, as well as increase efficiency and usability. The upgrade was completed two months before deployment deadline.

Education

Nova Southeastern University, Fort Lauderdale, FL

Doctor of Philosophy (PhD) in Computer Science (in progress) 3/08 – 8/11

Masters of Science (MS) in Computer Science 1/07 – 3/08

Bachelors of Science (BS) in Computer Science, Business concentration 8/02 – 5/05

Extracurricular Activities

Activities:

- Lambda Theta Phi, Latin Fraternity Inc:
 - National President
 - National Vice President
 - National Director of Information Technology
 - Regional Director of Operations, Florida Sector 2 (FLS2) Vice President
 - Beta Gamma Chapter President
 - Beta Gamma Chapter Webmaster
- Nova Southeastern University's Student Government Association:
 - Executive Board Secretary
 - Leadership Committee Chair person
 - Student Action Committee Chairperson
 - Inter-fraternity Council Senator
- Spanish and Latin Student Association (SALSA): Treasurer
- The Inter-Fraternity Council of NSU:
 - Vice President of Recruitment
 - Interim Vice President of Internal Affairs
 - Assistant to the Vice President of Internal Affairs

Scholarships:

- Florida Bright Futures Gold Scholarship Recipient
- Nova Southeastern University's Honors Scholarship Award
- Florida Student Access Grant Recipient

Awards:

- "Who's Who" of High School Students: 2002
- Dean's List: Fall / Winter 2002
- Neophyte (New Member) of the Year for Beta Gamma Chapter: Winter 2003
- Office of Greek Affairs Greek God Award: Winter 2004
- Most Campus Involvement: Winter 2004

- Philadelphia (Brotherhood Cup Winner: Winter 2004)
- Broward County High School Programming Competition 2001 and 2002 Second Place Winner

Affiliations:

- Lambda Theta Phi, Latin Fraternity Inc., Member
- IEEE – Institute of Electrical and Electronics Engineers, Member
- ACM – Association for Computing Machinery, Member
- SPHE – Society of Professional Hispanic Engineers, Member
- ASEE – American Society of Engineering Education, Member
- NFL – National Forensic League, Life Time Member
- ARC – the American Red Cross, Broward County Chapter

Miscellaneous:

- Coordinator of various community service events including: Boys and Girls Club of Davie Mentoring and Fundraising, Camilla’s House Soup Kitchen, the American Red Cross Donation Drive, the Salvation Army food and clothing drives, as well as other projects dealing with battered women, breast cancer and underprivileged children.
- The American Red Cross Volunteer for the Hurricane Katrina Relief Effort in Gulfport, Mississippi and New Orleans, Louisiana for 3 weeks: September 23rd to October 14th, 2005

Skills

- Detailed understanding of Microsoft’s Office Suite, including but not limited to Visio, PowerPoint, Word, Excel, Access
- Programming experience with various computer-programming languages and Object Oriented programming, design and implementation.
 - HLL Language experience: ASP.NET: 5yrs, VBScript: 3yrs, SQL (MS Access, MSSQL Server, T-SQL): 4yrs, JavaScript: 4yrs, CSS: 4yrs, HTML: 8yrs,
- Experience with various applications: Adobe Professional Suite, Symantec / Norton Application Suite
- Desktop publishing knowledge including Adobe Acrobat Professional 9.0, Microsoft Publisher, Adobe Photoshop CS4, Adobe Illustrator CS4, and Quark Express .
- Experience with various operating systems: Windows 95/98/2000/XP/Vista/7 and Windows Server 2000/2003/2008, Linux and Unix flavors (Ubuntu, Red Hat, Fedora, etc).
- Web Application Design and Management, Database Design and Management, Information Systems Analysis, Internet Research, Helpdesk, Networking, and Customer Service.
- Full Hardware support, including but not limited to troubleshooting and diagnostics, upgrades, maintenance and optimization.
- Fluent in both Spanish and English.